

ALL STARS CRICKET COURSE AND EVENT BOOKING SYSTEM

Course and Event Booking Terms and Conditions

THESE TERMS AND CONDITIONS CONTAIN IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND ARE LEGALLY BINDING. YOU SHOULD PRINT AND KEEP A COPY OF THEM FOR YOUR RECORDS

THE FOLLOWING TERMS APPLY TO THE BOOKING OF ALL STARS CRICKET COURSES AND EVENTS.

THESE TERMS ARE ADDITIONAL TO AND SUPPLEMENT OUR GENERAL WEBSITE TERMS AND CONDITIONS WHICH ALSO APPLY. THESE TERMS AND CONDITIONS MAY BE AMENDED AT ANY TIME AND THE TERMS AND CONDITIONS THAT APPLY FOR EACH BOOKING WILL BE THOSE ON THE WEBSITE AT THE TIME YOU MAKE YOUR BOOKING.

BOOKINGS FOR AN ALL STARS CRICKET COURSE OR EVENT WILL ONLY BE ACCEPTED FROM A PARENT OR GUARDIAN OF THE CHILD ATTENDING OR A RESPONSIBLE ADULT WHO HAS THE PERMISSION OF THE CHILD'S PARENT OR GUARDIAN.

BY MAKING A BOOKING YOU ARE CONFIRMING THAT YOU ARE THE PARENT OR GUARDIAN OF THE CHILD WHO WILL ATTEND OR HAVE THE PERMISSION OF HIS OR HER PARENT OR GUARDIAN AND THAT YOU HAVE AUTHORITY TO AGREE TO OUR TERMS AND CONDITIONS AND PRIVACY POLICY AND TO ELECT PREFERENCES AND GIVE CONSENTS ON THEIR BEHALF

- 1 Age of participant.** We may limit places at events or on courses to certain age ranges. By booking a course or event, you are confirming that each child for whom you book a place is in the designated age range.
- 2 Immigration controls.** It is your responsibility to obtain a visa (if required) and/or to satisfy immigration rules and conditions. You may be required to provide documentary evidence of the child's eligibility to attend the course or event and agree to do so on request.
- 3 Qualification restrictions.** Some courses or events may require the child for whom you book a place to have satisfactorily completed other courses or events. Your booking will not be accepted if he or she does not satisfy these requirements.
- 4 Making a booking.** It is your responsibility to check that your booking is accurate before submitting it to us.
- 5 Pricing.** All prices on this website are in pounds sterling and include VAT unless expressly stated otherwise. We take care to ensure that all pricing information on our website is accurate but occasionally there may be an error. If you believe you have been charged the incorrect price, you should contact us and we will refund any overpayment.
- 6 What is included.** Our charges are for the course / event attendance only and for a participant pack. Travel to the course, the cost of accommodation, lunch and all other expenses are your responsibility unless we expressly state otherwise in our course or event booking information for the particular course or event.

- 7 Participant packs.** Each pack includes personalised items, you will be invited during the booking process to specify your personalisation requirements and to select your preferred bat size (where a bat is included for the particular course / event). You can change your personalisation requirements up to 24 hours after your booking is made. We do not give any guarantee that participant packs will be delivered before the start of the course / event where the booking is made less than 2 weeks before it starts. Packs for later bookings may take up to 10 days to be delivered.
- 8 Returns of items and exchanges.** Bats and personalised items in participant packs cannot be exchanged unless the one(s) delivered were faulty at the time of delivery. Faulty items in the participant pack can be exchanged and the ECB will pay the return postage charges and the cost of delivery of the replacement items. =
- 9 Use of equipment.** Where appropriate, we provide equipment and materials for use during the course / event. They remain our property unless we expressly state otherwise in the course or event booking information for the particular course or event or the instructor tells the children attending the course or event otherwise on the day. All equipment and materials that are not given to the child to keep must be left in the same condition in which they were found (fair wear and tear excepted) and in the place instructed by the course / event instructor.
- 10 Course / event content and venue.** We try to provide a realistic overview of course / event content on our Website but reserve the right to make changes to the course / event content. Courses and events will be held at the venue shown in the booking information on the website or, if none is specified for your chosen course or event, it will be notified to you as soon as we are able to confirm it. If, for any reason, we need to change the course / event venue once you have booked, we will notify you as soon as possible. If the new venue is not acceptable to you, you will be entitled to cancel your booking and to receive a full refund provided you cancel within 24 hours of our notification and we will have no further liability to you or any other person.
- 11 Accuracy of information.** We try to ensure that all information on this Website about the courses and events provided are correct. Any typographical, clerical or other error is subject to correction without any liability on our part. Any advice or recommendation given on this Website or otherwise given to you by us, or any of our employees or agents, is followed or acted upon entirely at your own risk and we are not liable for such advice or recommendation.
- 12 Concluding a binding contract.** When we receive a booking from you, we will confirm that we have received the booking by email to the address provided by you in your booking. Your booking is an offer for the child or children for whom you book a place to attend a course and/or event and will not be binding on us until we send you an email to confirm the booking. We reserve the right to reject any booking and to limit the number of places you may book.
- 13 Payment and refunds.** We accept payment by the methods shown on our booking page. In providing payment card details, you confirm that you are authorised to use the card and authorise us, or our payment service provider, to take payment in full for the course / event you have booked and any other charges that become due to us under these terms. Payment will normally be taken immediately that a booking is made. If we do not receive payment from you when due, we reserve the right to cancel your booking without any liability to you. Refunds, if applicable, will only be made using the payment method and/or to the card originally used for payment. Booking and transaction fees charged by the payment service provider are non-refundable (see <https://stripe.com/gb/checkout/legal> for details).
- 14 Changing course / event.** We are willing to change your booking to an alternative course / event only if there is, at the time we receive your request for such a change, a place available for each of the attendees who is to be moved to the alternative course / event and that, if

our charge for the alternative course / event is higher, you pay the additional difference between what you have paid and the higher charge.

- 15** **Course / event withdrawal.** We reserve the right to withdraw a course / event if there are insufficient numbers or to postpone a course if the instructor is ill or indisposed or in other exceptional circumstances. If we do so, we will offer you a full refund of the amount paid for the withdrawn or postponed course / event or invite you to choose another available course / event.
- 16** **Cancellation rights.** You can cancel the booking at any time. However, where a course / event includes a personalised participant pack, we will start preparing the pack 24 hours after your booking is made and you will not be entitled to a refund for the booking if you cancel. Details of these rights, how to exercise these rights and any cancellation charges are set out in the email we send to you to confirm your booking and in our Cancellations Policy.
- 15** **Liability.** We have a legal duty to provide services that conform to the contract between us. Our maximum liability for our failure to fulfill to do so will be limited to the price paid by you for the affected course / event.

NOTHING IN THESE TERMS AND CONDITIONS SHALL AFFECT YOUR STATUTORY RIGHTS

Course and Event Booking Cancellation Policy

We hope that you will be happy with your booking of one of our courses or events. However, we are willing to accept changes to, or cancellations of, one or more places in your booking in accordance with this policy.

PLEASE NOTE, WE ONLY ACCEPT CHANGES OR CANCELLATIONS FROM THE PERSON WHO MADE THE BOOKING

Questions or problems with your booking

If you have any questions or problems with your booking, please contact us at allstarscricket@ecb.co.uk and we will try to help you.

Cancelling your booking

If we are unable to resolve your problem and wish to cancel one or more places at the event or course you have booked the following will apply.

You can cancel your booking at any time. However, where the course / event includes a personalised participant pack, we will start preparing the pack 24 hours after your booking is made and you will not be entitled to a refund for the booking if you cancel. Details of these rights and how to exercise them are set out in the email we send to you to confirm your booking.

How to exercise your cancellation rights

To exercise your cancellation right, you must notify us that you wish to cancel. You can cancel your booking online [here](#).

When to expect refunds for cancelled bookings

All refunds for cancelled course / event bookings will be made within 14 days of receiving notice of cancellation from the person making the booking.

Booking and transaction fees charged by the payment service provider are non-refundable (see <https://stripe.com/gb/checkout/legal> for details).